Product Overview
Schneider Electric announces the release of Andover Continuum v1.92 software! Version 1.92 includes video enhancements such as Sarix camera support, Pelco Endura support for Video Layouts, and video alarming enhancements. This revision also includes new operating system support and software branding changes to reflect the Schneider Electric corporate identity. Revision 1.92 is a free upgrade for all Andover Continuum v1.9 and v1.91 systems and a paid upgrade for all previous versions (i.e. v1.8x or below).

To easily present the benefits of revision 1.92 to your customers, please refer to the separate, detailed “Feature Blast!”

Features and Benefits

Pelco Sarix camera support
Andover Continuum software v1.92 introduces support for Pelco Sarix cameras. Leverage the advantage of Sarix cameras for your dedicated Pelco Digital Sentry and Endura video systems. Then link those Sarix cameras to doors, areas, or other objects in your Andover Continuum system. View live and recorded video through Andover Continuum’s Video Layouts and Video Monitor interfaces just as before but now using Sarix cameras.

Pelco Endura support in Video Layouts
Version 1.92 adds support for Pelco Endura video systems in CyberStation and web.Client Video Layouts. View live and recorded video in matrix form from your Endura system to review an event from multiple cameras (i.e. angles) in one interface. Or, automatically launch a pre-configured Video Layout matrix upon alarm. Choose the matrix...
Product Announcement] CyberStation & web.Client v1.92

view that fits your needs – whether 1x1, 2x2, 3x3, or other available matrix patterns.

Digital Sentry v7 support
Now Andover Continuum software v1.92 is natively compatible with Pelco’s Digital Sentry versions 7 and 7.1. Benefit from the latest video features by upgrading your site to the latest Pelco and Andover Continuum software revisions while retaining system integration between your video, access control, and building management events.

Video alarm enhancements
Version 1.92 adds the option to change incoming video events from default intrinsic alarms to traditional Andover Continuum alarms by mapping to controller objects using the Video Administrator configuration tool. Video alarms such as “camera loss” and “motion” can now be linked to controller points (e.g. Infinity Numerics) per camera for greater flexibility and customization. Use these linked controller objects to tie alarm delivery to a schedule or define custom system actions based on these video point values. Use the new shunt and debounce settings to determine whether or not to alarm on incoming video messages and adjust the sensitivity of those messages, respectively.

Microsoft Windows Server 2008 Support
This software version adds support for Microsoft Windows Server 2008 operating system. Only 32-bit environments supported.

Note: This does not include R2 version of Windows Server 2008. 64-bit environments are not supported for machines with CyberStation or web.Client software installed.

Schneider Electric branding changes
CyberStation and web.Client v1.92 include software changes to reflect Schneider Electric’s brand identity. Changes in software include modifications to the installation dialogs, text, and menu pages.
ORDERING
Orders for new software placed effective January 17th, 2011, will begin shipping with version 1.92 software.

Upgrades that do not require software CDs or printed documentation may be ordered effective immediately and will be fulfilled upon receipt of order. Upgrades that do require printed documentation and software CDs can be ordered as of January 10th, 2011.

Because v1.92 is a “minor” revision, upgrades from v1.9 and v1.91 are free. All you need is the new version of 1.92 software which can be downloaded at no charge from the Buildings Business Extranet website (formerly TAC ExchangeOnline Global). There is no need for an upgrade cookie requests for your site’s software keys/dongles. To download CyberStation and web.Client 1.92 software, go to the Buildings Business Extranet website (which can be found at http://extranet.tac.com/), navigate to Product Zone -> Andover Continuum -> Software -> CyberStation & web.Client Software, and click on the appropriate link. When the download is complete, unzip the file and burn the contents to a CD. This CD can now be used for workstation upgrades and installations. Please note that the CD label artwork is included in the downloaded file.

If you require a hard copy of the v1.92 software CD, a software package (which includes the software CD, license agreement, and the Installation manual) may still be ordered from the Upgrade Center (also referred to as the Repair Dept.) for a fee. New software packages (without a software key/dongle) can also be ordered using the following part numbers:

P/N: UPGR-CYBER (intended for CyberStation upgrades)
- CyberStation Software CD
- Service Release CD
- CyberStation Installation Guide
- CyberStation Access Control Essentials Guide
- CyberStation HVAC Essentials Guide
- Software License Agreement
- CyberStation Software Box

P/N: UPGR-WEBC (intended for LAN web.Client upgrades)
- web.Client Software CD
- Service Release CD
- web.Client Planning & Installation Guide
- Software License Agreement
- web.Client Software Box

- web.Client Software CD
- Service Release CD
- web.Client Planning & Installation Guide
- CyberStation Access Control Essentials Guide
- CyberStation HVAC Essentials Guide
- Software License Agreement
- web.Client Software Box

Upgrades from pre-1.9 versions (i.e. v1.8x and below) are paid upgrades. Standard upgrade prices are the same whether upgrading from v1.4x or 1.8x. When upgrading, all workstations and web.Client servers must be upgraded to the same software version.

To order an upgrade, complete an Andover Continuum Upgrade Form (found on the Buildings Business Extranet website) and follow your region’s corresponding upgrade procedures.

New software orders can be placed using the following part numbers and options.

CyberStation:
- SU-INT Single User Integrated
- SU-HVAC Single User HVAC
- SU-SEC Single User Security
- LAN-INT LAN Integrated
- LAN-HVAC LAN HVAC
- LAN-SEC LAN Security

CyberStation Options:
- U Unlimited Points
- P Programmer’s Version
- B Badging Option
- CFRB 1 Basic CFR Compliance Pack – 1st Workstation
- CFRBV 1 Basic CFR Compliance Pack – 2nd Workstation & up
- CFRA 1 Advanced CFR Compliance Pack – 1st Workstation
- CFRAV 1 Advanced CFR Compliance Pack – 2nd Workstation & up
- D Data Exchange Option – includes Personnel Import Utility
- E 2,3 Endura integration option
- F 1,2 FIPS 201 option
- USB USB Key

- WCxPM Option to add web.Client PM to Single User CyberStation (SU), x user connections = 1, 2
- WCxPRO Option to add web.Client Pro to Single User CyberStation (SU), x user connections = 1, 2

1 Option requires special approval before it can be enabled.
2 Option only available through software upgrade process; cannot be ordered with new P/N configurations.
3 New option in v1.91; required per workstation for integration with a Pelco Endura system.

web.Client:
- WEBC-x-PRO Pro version, x user connections = 1, 2, 5, 10, 15, 20, 25
WEBC-x-PM Personnel Manager version, x user connections = 1, 2, 5, 10, 15, 20, 25

Please be sure that your workstation machines fulfill the upgrade rev requirements (e.g. operating system version, processor speed, hard drive space) before upgrading your site. Also, remember that all of your workstations and web.Client server(s) must be at the same rev.

There are specific controller firmware upgrades required for compatibility with this v1.92 release. Visit the Buildings Business Extranet website to download the latest firmware files and upgrade your controllers to the latest revs. Refer to the Compatibility section for a summary of v1.92 compatible specification or refer to the full Andover Continuum Software and Firmware Compatibility Matrix also available on the Buildings Business Extranet website.

COMPATIBILITY

Pelco video compatibility
Andover Continuum v1.92’s video features are compatible with specific revisions of Pelco’s Digital Sentry and Pelco Endura systems. Refer to the new Andover Continuum Software and Pelco Video Compatibility Matrix available on the Buildings Business Extranet website for information on Pelco product version compatibility per Andover Continuum software revision (including v1.7x through v1.92). Navigate to Product Zone -> Andover Continuum - > Software -> Video Compatibility Matrix to review the video matrix.

Note: Refer to the CyberStation Installation Guide for hardware specifications required for video functionality in v1.92.

Review the following information carefully for compatibility details specific to CyberStation and web.Client v1.92.

Digital Sentry:
Video Layouts (in both CyberStation and web.Client v1.92) support Digital Sentry (DS) systems up to version 7.1.

Video Monitor and Video Administrator (only available in CyberStation workstations) also support Digital Sentry (DS) systems up to version 7.1.

Digital Sentry products supported include:
- DS RealVue
- DS NVR / NVS
- DS Enterprise
- DS VAU
- DS4U

With v1.92, Sarix cameras are supported for the Digital Sentry video interfaces.

Endura:
Now v1.92 adds support for Pelco Endura systems in Video Layouts (in both CyberStation and web.Client). Video Monitor and Video Administrator (only available in CyberStation workstations) also support Endura video. Each workstation and web.Client server require an add-on option for integration to Endura systems.

Specific versions of Pelco Endura components have been tested for compatibility with Andover Continuum software v1.92. The following versions (for the products below) are required for compatibility:

<table>
<thead>
<tr>
<th>Pelco Endura component</th>
<th>v1.92</th>
</tr>
</thead>
<tbody>
<tr>
<td>SM5000 System Manager</td>
<td>1.04.0036</td>
</tr>
<tr>
<td>WS5000</td>
<td>2.03.00.9084</td>
</tr>
<tr>
<td>NSM5200</td>
<td>2.1.3.0120</td>
</tr>
<tr>
<td>NET3301T single channel encoder</td>
<td>1.03.2061</td>
</tr>
<tr>
<td>NET53XX 8/16 channel encoder</td>
<td>1.4.0041</td>
</tr>
<tr>
<td>DVR5100</td>
<td>1.05.3035</td>
</tr>
<tr>
<td>DVR5300</td>
<td>1.04.4014</td>
</tr>
<tr>
<td>ENC5316 encoder (for DVR5300)</td>
<td>1.4.0421</td>
</tr>
<tr>
<td>NVR5100</td>
<td>1.04.4109</td>
</tr>
<tr>
<td>Endura Express</td>
<td>1.01.00.0051</td>
</tr>
<tr>
<td>UDI5000</td>
<td>1.0.2.0005</td>
</tr>
</tbody>
</table>

Note: Only Endura-enabled components are compatible with CyberStation v1.91 – e.g. the DVR5100 must be Endura-enabled to be supported.

You may need to upgrade the software in your Pelco devices for successful integration with Andover Continuum. Software upgrades are available from Pelco.

With v1.92, Sarix cameras are supported for the Endura video interfaces.

Other supported Pelco products:
Digital Sentry and Endura are among Pelco’s currently active products. CyberStation and web.Client v1.92 still support previously supported video server products: DVX and DVXi.

Hardware and software compatibility
All new orders for CyberStation and web.Client placed after January 17th, 2011, will ship with v1.92. When using v1.92, all CyberStation workstations and web.Client application servers must be upgraded to the same version. Please make sure the site’s operating systems, firmware and SQL servers are all compliant with the matrix on the next page.
### Andover Continuum Software and Firmware Compatibility Matrix for v1.92

For all machines with CyberStation or web.Client software installed, only operating systems running in 32-bit environments are supported. 64-bit environments are not supported.

<table>
<thead>
<tr>
<th>LAN Configuration</th>
<th>CyberStation/web.Client Software Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>DB Server OS</td>
<td>Win Svr 2003 (SP2), Win Svr 2003 R2, MS Vista Business (SP2)', MS Vista Ultimate (SP2)', MS Win Svr 2008 (SP2)', MS Win Svr 2008 R2)'</td>
</tr>
<tr>
<td>SQL Version</td>
<td>MS SQL 2000 (SP4), MS SQL 2006 (SP3), MS SQL 2008 (SP1), MS SQL 2008 R2 (SP1)' Standard &amp; Enterprise Editions</td>
</tr>
<tr>
<td>CyberStation PC OS</td>
<td>Win XP Pro (SP3), MS Vista Business (SP2)', MS Vista Ultimate (SP2)', Win Svr 2003 (SP2), Win Svr 2003 R2 (SP2), Win Svr 2008 (SP2)'</td>
</tr>
<tr>
<td>SQL Version</td>
<td>MS SQL Express (SP4)</td>
</tr>
<tr>
<td>web.Client Server OS</td>
<td>Win Svr 2003 (SP2), Win Svr 2003 R2 (SP2), Win Svr 2008 (SP2)' (up to 2 connections)</td>
</tr>
<tr>
<td>CYBERSTATION SU (DB Server OS)</td>
<td></td>
</tr>
<tr>
<td>MS SQL Express (SP4)</td>
<td>NET v2.0 &amp; NET v3.5 SP1</td>
</tr>
<tr>
<td>web.Client SU (Cyber/DB Server OS)</td>
<td>Win XP Pro (SP3), MS Vista Business (SP2)', MS Vista Ultimate (SP2)', Win Svr 2003 (SP2), Win Svr 2003 R2 (SP2), Win Svr 2008 (SP2)' (all up to 2 connections)</td>
</tr>
<tr>
<td>web.Client: Browser PC OS</td>
<td>Win XP Pro (SP3), MS Vista Business (SP2)', MS Vista Ultimate (SP2)', MS Vista Home Premium (SP2)', Win Svr 2003 (SP2), Win Svr 2003 R2 (SP2), Win Svr 2008 (SP2)'</td>
</tr>
<tr>
<td>web.Client: Browser</td>
<td>MS IE 7.0, MS IE 8.0</td>
</tr>
</tbody>
</table>

### Single User Configuration

<table>
<thead>
<tr>
<th>Compatible Firmware Versions</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetController II</td>
</tr>
<tr>
<td>ACX Series (5720/5740)</td>
</tr>
<tr>
<td>CX Controllers</td>
</tr>
<tr>
<td>CX 9702</td>
</tr>
<tr>
<td>bCX1-CR-INF (Infinet)</td>
</tr>
<tr>
<td>i2 Controllers (Infinet)</td>
</tr>
<tr>
<td>i2 Controllers-WL (Wireless Only Infinet)</td>
</tr>
</tbody>
</table>

Exclusions:
- i2608, i2624, i2804, i2814, i2885, i2887: 3.x
- i2665-V, i2866-V, i2885-V: 3.5
- i2 Controllers-WL (Wireless Only Infinet): 3.5
- Infinet Controllers: 1.4 or greater

Exclusions:
- ACX 700: 1.5x
- ACX 780: 1.5x
- DCX 250: 2.16
- LSX 280: Not supported.
- bCX1-R, bCX1-CR (BACnet): 4.3, 4.4, 4.5
- b4020: 4.2
- b3 Controllers (BACnet): 4.3, 4.4, 4.5

Exclusions:
- b3865-V, b3866-V, b3885-V: 4.5
- b3 Controllers-WL (Wireless Only BACnet): 4.5

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4 v1.2 required on bCX1-CR-INF to set comm. port for Wireless.
5 v4.5 required on bCX1-R/bCX1-CR to set comm. port for Wireless.
6 BACnet schedules are not compatible for versions below v1.73, only Infinity schedules.
7 v1.74 SP2 required for hardware support. Does not support v1.8x features.
8 Special IOU module firmware versions required for FIPS support: AC-1 and AC-1A: Minimum v50; AC-1 Plus: Minimum v29.
9 Minimum v4.900497 required for XDriver Support on the BACnet bCX1-4040, and minimum CyberStation v1.82.
10 Remote Access Service (RAS) not supported on MS Vista machines.
11 MS Windows Server 2008 is only supported with use of MS SQL 2008.
12 MS Windows Server 2008 R2 version is not supported.
13 MS Windows Server 2008 R2 version is not supported.
14 For all machines with CyberStation or web.Client software installed, only operating systems running in 32-bit environments are supported. 64-bit environments are not supported.
15 Only Standard Edition of MS SQL is supported on MS Vista machines.
16 The complete Andover Continuum Software and Firmware Compatibility Matrix is posted on the Buildings Business Extranet website.
FAQs

1. My site is at rev 1.5 — how do I get to 1.9?
   Because v1.92 is a “minor” revision, upgrades from v1.9 and v1.91 are free. Upgrades from pre-1.9 versions (i.e., v1.8x and below) to v1.92 are paid upgrades and require software key cookie upgrades. Complete an Upgrade Form, specifying serial numbers for all CyberStation and web.Client keys. Submit the Upgrade Form and you will be mailed a new v1.92 CD. You will also be sent a unique code for each key by email. Using the CyberKeyWriter.exe program, update each key and then install v1.92 on each CyberStation and web.Client machine. Flash files for controllers are available and can be downloaded from the Buildings Business website. Carefully follow the upgrade procedures in the CyberStation Installation Guide and web.Client Planning & Installation Guide to upgrade your workstations and web.Client Server(s).

   Note: A v1.92 software CD will only be mailed for paid upgrades. Sites upgrading from v1.9 or v1.91 can download v1.92 software from the Buildings Business Extranet website (at no charge) or can pay for a new software package as described in the Ordering section of this announcement.

2. Where can I get the controller firmware files compatible with v1.92?
   Controller firmware files can be downloaded at no charge from the Buildings Business Extranet website. New controller firmware files are posted as soon as they are released so it is best to check the web site for the latest files per controller. Note, these files are no longer available on the software resource CD.

3. What is the Buildings Business Extranet website?
   The Buildings Business Extranet website often referenced in this announcement is what was formerly referred to as TAC ExchangeOnline Global. This website includes all of Andover Continuum’s product materials — e.g., brochures, sales datasheets, product announcements, technical documentation, controller firmware files, software.

4. Are Sarix cameras supported in v1.92?
   Yes, v1.92 adds support for Sarix cameras for both Pelco Digital Sentry and Endura systems. Note: v1.92 includes new hardware requirements for machines using video functionality. Refer to the software installation guides for more information.

5. In Endura systems, what stream should be configured for use with Sarix cameras?
   For Pelco Endura, stream 1 and 2 should be configured. Andover Continuum defaults to stream 2 for video. If stream 2 is not available, then Andover Continuum will revert to stream 1. However, note this does impact machine resources. Refer to the Andover Continuum software installation guides for machine requirements per revision.

6. What video formats are support per Pelco video system in Andover Continuum v1.92?
   Version 1.92 introduces support for the H.264 video format. Refer to the table below or the new Andover Continuum Software and Pelco Video Compatibility Matrix for more detailed information.

<table>
<thead>
<tr>
<th>Pelco Video Management System</th>
<th>Supported video formats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Sentry</td>
<td>MJPG, MPEG4, H.264</td>
</tr>
<tr>
<td>Endura</td>
<td>MPEG4, H.264</td>
</tr>
</tbody>
</table>

7. Where can I find information on what version of Pelco products are supported with v1.92?
   A new Andover Continuum Software and Pelco Video Compatibility Matrix has been created and posted with the release of v1.92. This matrix can be found on the Buildings Business Extranet website. Navigate to Product Zone -> Andover Continuum -> Software -> Video Compatibility Matrix to review the video matrix; it includes video compatibility information for Andover Continuum versions 1.7x through v1.92. This is an informative tool answering common video integration questions.

8. Is Pelco Endura video supported through Video Layouts?
   Yes, v1.92 now includes Pelco Endura supports for Video Layouts (for both CyberStation workstations and web.Client browser machines).

9. Is Pelco Endura video supported through web.Client?
   Yes, with v1.92, Pelco Endura is supported in web.Client Video Layouts.
10. Do the Andover Continuum video interfaces support mixed Pelco systems?
Yes, the Andover Continuum video features can support both Digital Sentry and Pelco video within the same system — e.g. both DS and Endura video can co-exist on the same Video Layout matrix.

11. Does v1.92 support Digital Sentry v7.1?
Yes, both Digital Sentry v7 (also sometimes informally referred to v4.3) and v7.1 are natively supported with Andover Continuum v1.92. There is no need for an add-on software patch as was required with v1.91. Refer to the Compatibility section in this Product Announcement or the Andover Continuum Software and Pelco Video Compatibility Matrix for more information.

12. What Pelco video products are compatible with Andover Continuum v1.92?
Refer to the Compatibility section in this announcement or the Andover Continuum Software and Pelco Video Compatibility Matrix for more detailed information. In a general summary, Andover Continuum v1.92 supports:
- Endura (specific versions)
- Digital Sentry (up to v7.1)
  - DS RealVue
  - DS NVR / NVS
  - DS Enterprise
  - DS VAU
  - DS4U
- DVXi (v4.3)
- DVX (v3.1)

13. What version of Pelco Endura is supported?
Specific Endura components and their corresponding revisions have been tested and identified for successful integration with v1.92. Refer to the Compatibility section in this announcement or the Andover Continuum Software and Pelco Video Compatibility Matrix for more detailed information.

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</tr>
</tbody>
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Note: Only Endura-enabled components are compatible with CyberStation v1.91 – e.g. the DVR5100 must be Endura-enabled to be supported.

You may need to upgrade the software in your Pelco devices for successful integration with Andover Continuum. Software upgrades are available from Pelco.

14. I have a DVR5100, will it be compatible with CyberStation v1.92?
Only Endura-enabled components are compatible with CyberStation v1.92. Only Endura-enabled DVR5100s are supported through CyberStation’s Endura integration.

15. Is Endura Express supported with v1.92?
Support for Endura Express has been included with v1.92. Refer to the Compatibility section in this announcement or the Andover Continuum Software and Pelco Video Compatibility Matrix for the list of tested Pelco Endura components and corresponding compatible versions.

16. How does CyberStation connect with the Pelco Endura system?
CyberStation interacts with an Endura system through the Endura System Manager. A user creates a video server object (in CyberStation) that connects to the Endura System Manager and learns the cameras in through the Video Administrator interface.

17. Can Andover Continuum connect directly to video cameras?
Andover Continuum connects to cameras via a “video server” object — i.e. either the Digital Sentry unit or Endura System Manager.

18. Can CyberStation alarm on Pelco video system events?
Yes, the Video Administrator interface can be used to configure the following types of alarms to bring into the CyberStation and even display in the AlarmViewer:
- Video server offline alarms
- Camera loss
- Motion detection

19. Is video alarm delivery configurable?
Yes. Version 1.92 adds the option to change incoming video events from default intrinsic alarms to traditional Andover Continuum alarms by mapping to controller objects using the Video Administrator configuration tool. Video alarms such as “camera loss” and “motion” can now be linked to controller points (e.g. Infinity Numerics) per camera for greater flexibility and customization. Use these linked controller objects to tie alarm delivery to a
schedule or define custom system actions based on these video point values. Use the new shunt and debounce settings to determine whether or not to alarm on incoming video messages and adjust the sensitivity of those messages, respectively.

20. Where is the video recorded and stored?
Video is recorded and stored in the Pelco system – not in CyberStation. Andover Continuum events are time-stamped and retrieve the corresponding video based on the date, time, and cameras assigned to each point. Therefore, time synchronization between the Andover Continuum and Pelco systems is critical for successful integration.

21. Does version 1.92 include support for Pelco DX4500, DX4600, DX8100 and DVR5100 (Endura) video servers?
Refer to the Compatibility section in this announcement for more detailed information. At this time, the only video solutions supported through Andover Continuum are the Pelco Endura systems, Digital Sentry, DVXi, and DVX. CyberStation and web.Client v1.92 include Sarix camera support.

22. Are any add-on options required for video integration?
Video integration to Pelco Endura video systems require an add-on option (-E). All workstations and web.Client servers that will be used for video features (with Endura systems) will require this add-on option. This option is not available with new software part numbers and can be ordered through the software upgrade process.

23. What are the hardware specifications required to support video functionality?
Due to the resources required for video support, ensure that machines used to view video meet the specifications in the “video-specific” hardware requirements section of the v1.92 software installations guides.

24. How is the Video Monitor feature in v1.9x different from the Video Monitor (or VideoMon) “Add-On” software?
The Video Monitor feature in v1.9x is natively designed within the CyberStation software and is compatible with DS RealVue, DS NVR, and Endura video products – including Sarix camera support.

The Video Monitor “Add-On” Software (P/Ns: VIDMON and VIDMON-PLUS) is an external application developed as the initial video integration solution for Andover Continuum. VIDMON and VIDMON-PLUS do not support the newer video formats, are not supported through Product Support Services, and are paid options. The Video Monitor “Add-On” Software has not been discontinued since it can still be used for pre-v1.8x systems, however the native Video Monitor feature within CyberStation is the preferred and supported video solution.

Note: Limited release v1.82 includes the new CyberStation Video Monitor functionality as a paid feature.

25. How do the Schneider Electric branding changes affect me?
The branding changes in v1.92 affect packaging, installation dialogs, text, and the default menu pages. If you would like to keep your customized menu pages, be sure to create a back up copy before upgrading the software (as should always be done during an upgrade to protect your custom work). During the installation process, you will be prompted whether or not to overwrite the existing files. Read the prompts carefully during upgrade and answer appropriately for your desired outcome.

26. Does v1.92 support Microsoft Windows Server 2008 operating system?
Version 1.92 adds support for Microsoft Windows Server 2008 operating system for machines with CyberStation or web.Client software installed on them. Only 32-bit environments are supported.

Note: This does not include R2 version of Windows Server 2008. 64-bit environments are not supported for machines with CyberStation or web.Client software installed.

Both Microsoft Windows Server 2008 and Windows Server 2008 R2 versions are supported as LAN database server operating systems (as long as there is no CyberStation or web.Client software installed on them). Both 32-bit and 64-bit environments supported for LAN database server machines. Refer to the Andover Continuum Software and Firmware Compatibility Matrix for more detailed information.

27. Does v1.91 support Microsoft Windows 7 operating system?
Microsoft Windows 7 Pro and Ultimate support (32-bit app in a 32-bit environment) is
planned for v1.93 of Andover Continuum software. There is no plan to support Andover Continuum software in 64-bit environments. Refer to the Andover Continuum Software and Firmware Compatibility Matrix for a full list of currently supported operating systems.

28. Does v1.92 support Microsoft SQL 2008?
Yes, CyberStation and web.Client v1.91 and v1.92 support MS SQL 2008 SP1 and MS SQL 2008 R2 SP1. Refer to the Andover Continuum Software and Firmware Compatibility Matrix for a full list of supported operating systems.

29. Does v1.92 support Microsoft SQL 2005 Express?
Yes. For Single-User (SU) or “Stand Alone” systems, v1.92 installs MS SQL 2005 Express free of charge. When upgrading from pre-v1.9 installations to v1.92, your Microsoft database application (e.g. MSDE 1.0, MSDE 2000) will be upgraded to MS SQL 2005 Express. Carefully follow the upgrade procedures in the CyberStation Installation Guide to upgrade your stand alone (i.e. SU) workstation.

30. My site is currently a LAN site with a SQL 7.0 Server, can I upgrade to 1.92 if 1.92 does not support SQL 7.0 Server?
Yes, however, you will need to upgrade the SQL Server to version 2000 (SP4), 2005 (SP3), 2008 (SP1) or 2008 R2 (SP1) prior to upgrading.

31. Are there any specific controller firmware versions required for compatibility with v1.92?
Yes, there are specific firmware versions required to support features introduced over the last few revs. In general, it is good practice to upgrade to the latest firmware versions for the best functionality.

Check the Compatibility Matrix in the previous section of this announcement or posted on the Buildings Business Extranet website to see what firmware versions are compatible with v1.92. These files are available for download from the Buildings Business Extranet website.

32. I haven’t upgraded my controllers since they were installed. Will they need to be updated to support v1.92?
In most cases, yes. It depends on their current revision. Check the Compatibility Matrix in the previous section or posted on the Buildings Business Extranet website to see what firmware versions are compatible with v1.92. These files